



# Performance Report

Fiscal Year 2017 To Date: Q1 July 2016-September 2016

Northern New England Passenger Rail Authority  
75 W Commercial Street, Suite 104, Portland, Maine 04101 207-780-1000

Q1 PERFORMANCE				
FY2017	Riders	Revenue	Passenger Miles	OTP
July '16	51,402	921,482	4,376,310	65%
August '16	53,627	942,790	4,532,238	66%
September '16	45,315	752,830	3,661,021	51%
<b>FY17 To Date</b>	<b>150,344</b>	<b>2,617,102</b>	<b>12,569,569</b>	<b>61%</b>
FY17 Target	138,645	2,424,323	11,507,535	85%
FY16 Actual	124,186	2,103,303		

## NNEPRA REPORTS

### BEST FIRST QUARTER RIDERSHIP & REVENUE IN DOWNEASTER HISTORY

Downeaster ridership and revenue during the first quarter of Fiscal Year 2017 surpassed projections and exceeded past performance with record highs in both July and September.

July ridership growth was bolstered by record weekend visitors. Saturday and Sunday ridership jumped 120% compared to the previous year, which was plagued by ongoing construction work. The Amtrak Dome Car, which was featured on certain trains during August and September provided an added boost.

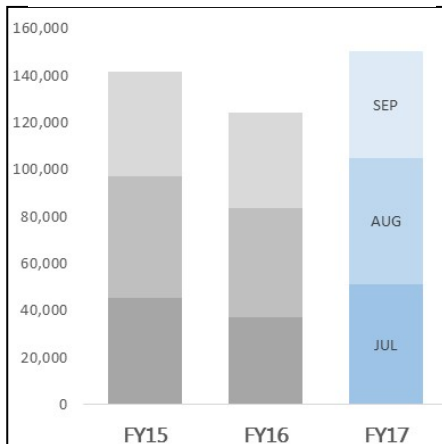


Amtrak Dome Car travelling through Scarborough Marsh

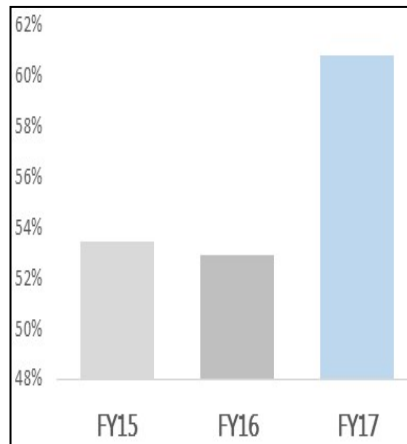
## DOWNEASTER FY17 TO DATE

Avg Daily Ridership	<b>1,634</b>	Avg Passenger Fare	<b>\$17.41</b>	Avg. Miles per Passenger	<b>84</b>
Avg. Weekday Ridership	<b>1,621</b>	Avg. Weekday Fare	<b>\$17.08</b>	Avg. Weekday Mi/Psgr	<b>81</b>
Avg. Weekend Ridership	<b>1,668</b>	Avg. Weekend Fare	<b>\$18.21</b>	Avg. Weekend Mi/Psgr	<b>91</b>

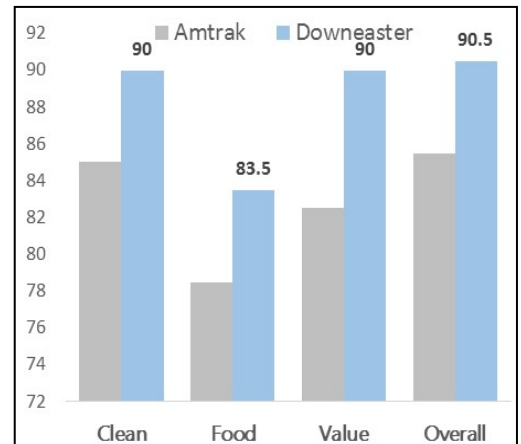
## Q1 Ridership Trend



## Q1 OTP Trend



## FY17 Customer Satisfaction



Since December 2001, the Downeaster has transported more than 6.2 million riders more than a half billion passenger miles and has generated more than \$92m in revenue.