



# Performance Report

Fiscal Year 2017 To Date: Q1-Q2 July 2016-December 2016

Northern New England Passenger Rail Authority

75 W Commercial Street, Suite 104, Portland, Maine 04101 207-780-1000

## Fiscal Year 2017 To Date

FY2017	Riders	Revenue	Pass. Miles	OTP
July '16	51,402	\$ 921,482	4,376,310	65%
August '16	53,627	\$ 942,790	4,532,238	66%
September '16	45,315	\$ 752,830	3,661,021	51%
October '16	38,979	\$ 550,988	2,529,061	75%
November '16	35,599	\$ 539,612	2,396,395	66%
December '16	38,259	\$ 660,248	3,107,583	61%
<b>FY17 To Date</b>	<b>263,181</b>	<b>\$4,367,950</b>	<b>20,602,608</b>	<b>64%</b>
FY16 To Date	243,652	4,171,016	19,498,169	65%
FY17 vs FY16	+8%	+5%	+6%	-2%

## NNEPRA REPORTS

### RIDERSHIP & REVENUE AHEAD OF THE CURVE

Key metrics for the first half of Fiscal Year 2017 exceeded projections and 2016 performance levels. All-time ridership in July and September and solid performance through a second quarter full of changes allowed us to hit our goals.

Service remained consistent and ridership strong through the fall 2016 tie installation project. The opening of the new Brunswick layover facility extended a third Downeaster round trip to Freeport and Brunswick in late November and a new Café vendor was brought on board setting the stage for continued growth in 2017.

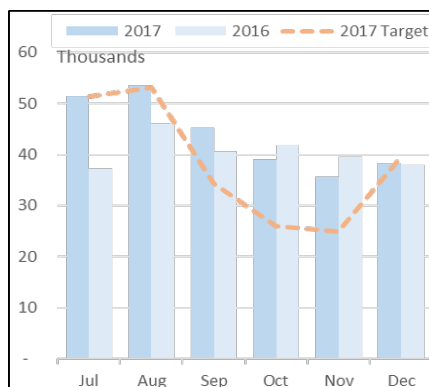
Track work and MBTA schedule conflicts continued to impact OTP.



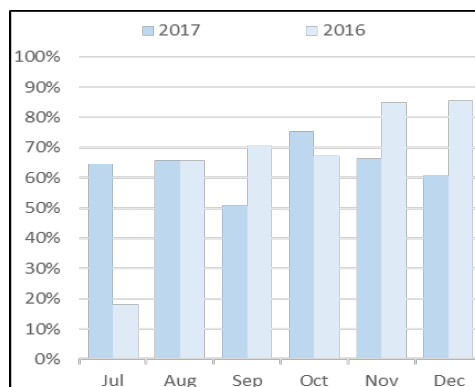
## DOWNEASTER FY17 TO DATE

Avg Daily Ridership	1,438	Avg Passenger Fare	\$ 16.60	Avg. Miles per Passenger	78
Avg. Weekday Ridership	1,361	Avg. Weekday Fare	\$ 16.50	Avg. Weekday Mi/Psgr	77
Avg. Weekend Ridership	1,508	Avg. Weekend Fare	\$ 17.61	Avg. Weekend Mi/Psgr	89

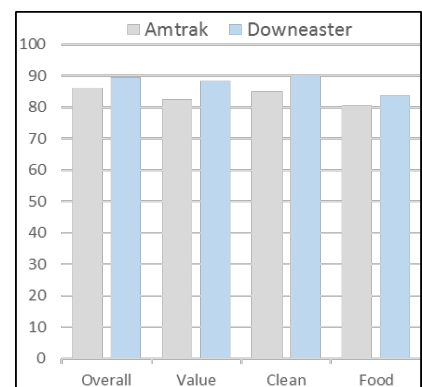
## FY17 Ridership Trend



## FY17 OTP Trend



## FY17 Customer Satisfaction



Since December 2001, the Downeaster has transported more than 6.3 million riders more than a half billion passenger miles and has generated more than \$92m in revenue.